



- Ophthalmic Surgery Centre (North Shore)
- Epping Surgery Centre
- Central Coast Day Hospital

Presmed Australia is one of the leading healthcare companies in Australia that specializes in establishment and management of ophthalmology day hospitals.



Our Day Hospitals



Presmed Services



Our Doctors

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**Epping Surgery Centre reaches 10,000 patients milestone**

6 year old Divyanshi Nirmal was the Epping Surgery Centre’s 10,000th patient, admitted on November 14 under Dr Umesh Nanda for eye surgery. Divyanshi received some movie vouchers from the Centre to commemorate this milestone.



“We are honored that so many patients and eye surgeons in Sydney have chosen us – year after year – for their ophthalmic surgery needs,” says Roger Cronin, COO of Presmed Australia. “This milestone is a testament to the enduring trust the surgeons and employees of ESC have earned from patients and families as we prepare to celebrate our 10th year anniversary this year”.

**Optometrists - Gain CPD points at your desk**

Gain OAA-approved CPD points from the convenience of your own computer – our latest, completely free educational module is ‘Cool Approach to Managing Hot Lids’.

This brings the number of modules available to 24, all free and accessible online. [Check it out.](#)



## Patient Satisfaction and Cataract Surgery Outcome Surveys indicates excellent results

Every year all Presmed facilities survey our patients with an independent benchmarking group, Quality Performance Systems, to compare and benchmark our care with other Australian ophthalmic facilities.



This year's Patient Satisfaction Survey results continue to impress. The satisfaction with care, services and treatment was 96% whilst the overall patient satisfaction was 93% which is the same as last year's results.

The Centres also undertook the Post-Op Patient Outcomes Survey following cataract surgery. This measures the patient satisfaction with the result of their surgery and was rated at an excellent 90%. This mirrors other studies world-wide that show high levels of patient satisfaction with cataract surgery outcomes. [Read more](#)

## Researching Australian practices in ophthalmology for the new Chatswood eye hospital and Presmed group

Our Management Team recently visited Victoria Parade Surgery Centre, Melbourne, to review their day hospital as a comparison to our centres. Management were able to compare a leading 5 theatre ophthalmic specific facility, their operational flows and clinical policies and procedures in order to assist the planning of the new similar sized Presmed Chatswood eye hospital. A further visit is planned to the new Lions Eye Foundation day hospital in Perth in February 2014. This new facility re-opened late 2013 after a complete re-build.

"It is important that we benchmark ourselves against the best in Australia and internationally if we are to achieve our goal of being the leading ophthalmic facility and group in Australia" said Mr Roger Cronin, Chief Operating Officer of Presmed Australia. "These site visits to our industry colleagues will help us to achieve that goal".

The first stage of building works for the new Chatswood eye hospital will commence early 2014.

## Featured Ophthalmologist

Dr Allan Bank obtained his Glaucoma fellowship from the University of Texas Southwestern Dallas, USA.

Dr Bank is Department Head at Bankstown Hospital and is a VMO in the

Glaucoma unit Price of Wales Hospital. He is involved in the teaching of medical students and optometrists ophthalmology and has published in a number of peer reviewed journals.

Dr Bank operates privately at Ophthalmic Surgery Centre. Click [here](#) to read more



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